



Your title:

- Property Owner
- Contractor/Permit Facilitator
- Architect/Designer
- Business Owner
- Other (explain): _____

Purpose of business with the City:

- Commercial Permit
- Residential Permit
- Encroachment Permit
- Engineering
- Business Tax
- Code Enforcement
- Planning/Site Plan Review
- Other (explain): _____

**City of Visalia
Customer Satisfaction Survey**

Did you apply for a permit?

- Yes
- No

How would you rate the Community Development Department front counter operations?

Check all that apply:

	EXCELLENT	GOOD	POOR	UNSATISFACTORY	OTHER
Promptness	<input type="checkbox"/>				
Courtesy	<input type="checkbox"/>				
Professionalism	<input type="checkbox"/>				
Level of knowledge	<input type="checkbox"/>				
Overall service	<input type="checkbox"/>				

If other is checked in the table above, please explain: _____

Explain how your experience was with us:

Would you like to be contacted? Y___ N___ Name _____ Phone # _____